

## REGISTRATION FORM

### LEADERSHIP CHALLENGES AND TEAM FOCUS A Practical Six-Sigma Leadership Approach

#### FOR OFFICE USE ONLY

|                 |  |
|-----------------|--|
| Registration ID | LCTF   |
| Date Received   | ____/____/____   |
| Payment Mode    | <input type="checkbox"/> 1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 |
| Received by     | _____  |

Full Name \_\_\_\_\_  
Co./Org. \_\_\_\_\_  
Designation \_\_\_\_\_  
Mobile no \_\_\_\_\_  
Email \_\_\_\_\_ Facebook ID \_\_\_\_\_  
Billing Add. \_\_\_\_\_  
Agent's Code \_\_\_\_\_ Agent's Name/Company \_\_\_\_\_  
(if applicable) (if applicable)

**PACKAGE** please tick (✓) where appropriate:

| Type  | Fee (RM) | Confirmation             |
|---|----------|--------------------------|
| LEADERSHIP CHALLENGES AND TEAM FOCUS<br>A Practical Six-Sigma Leadership Approach |          | <input type="checkbox"/> |

**PAYMENT MODE** please tick (✓) where appropriate:

|                            |  |
|----------------------------|--|
| <input type="checkbox"/> 1 | <b>Cash Cheque</b> payable to UCSI EXTENSION SDN BHD<br>Cheque no. _____ Date _____  |
| <input type="checkbox"/> 2 | <b>Direct Cash Payment</b><br>Cash Receipt no. _____ Date _____  |
| <input type="checkbox"/> 3 | <b>Cash Direct to Bank Account</b><br>Account Name: UCSI Extension Sdn Bhd<br>Bank Name: Maybank Berhad<br>Account no.: 5142-8041-8724 |

#### TERMS & CONDITIONS

**Registration:**  
Full payment is required before workshop begins.  
**Confirmation of Registration:**  
A receipt will be issued via email upon confirmation of full payment.  
Registered delegates will need to show proof of receipt on workshop day.  
**Substitution / Cancellation:**  
There is no refund for cancellations, however, substitution of name(s) is allowed.  
**Registration Deadline:**  
Seven (7) days before the date of the workshop.

Yes, I fully agreed and accept the terms and conditions of this programme.

----- (signature)  
Name: \_\_\_\_\_  
Date: \_\_\_\_\_

Please return this completed form to:

**i** +6 03 9101 8880  
ext.5050

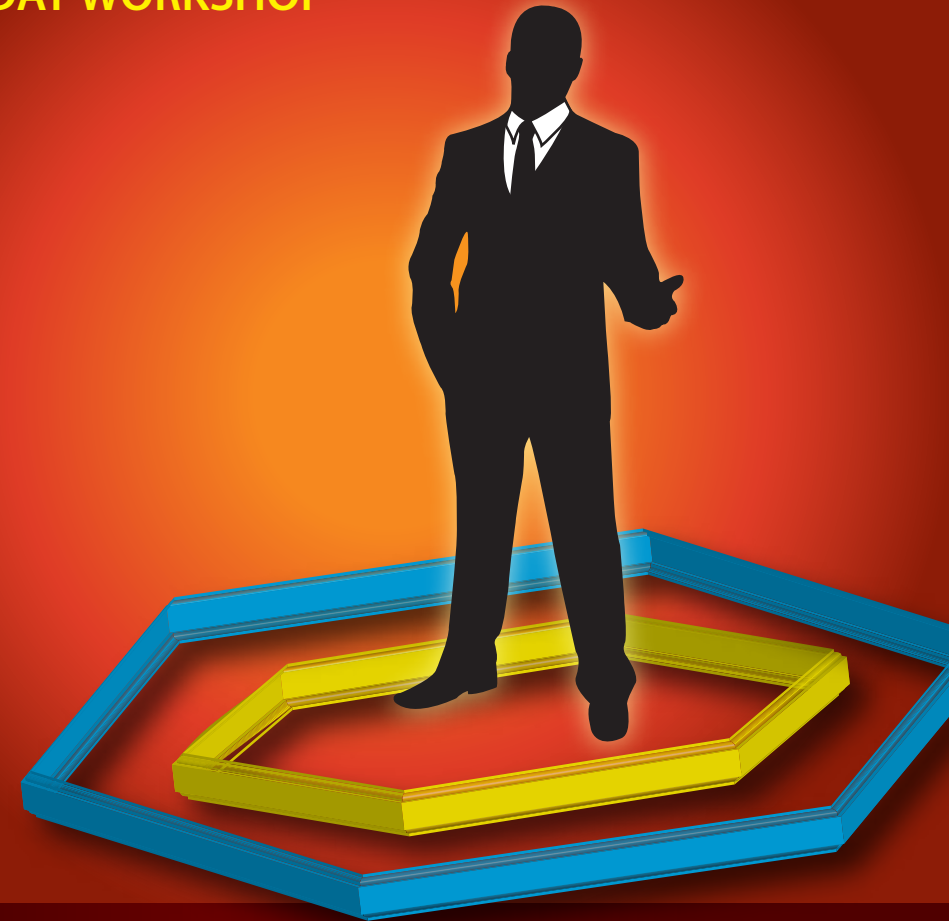
UCSI Extension Sdn Bhd (533426 U)  
3rd Floor, Block J, Lot 12734, Jalan Choo Lip Kung  
Taman Taynton View, Cheras, 56000, Kuala Lumpur, Malaysia.  
Tel: +6 03 9101 8880 ext. 5050 Fax: +6 03 9130 0587  
Email: info@ucsiextension.com



# LEADERSHIP CHALLENGES AND TEAM FOCUS

A Practical Six-Sigma Leadership Approach

## 2-DAY WORKSHOP



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# LEADERSHIP CHALLENGES AND TEAM FOCUS

## A Practical Six-Sigma Leadership Approach

Leadership development is not a programme or a one-shot training process. It is a system that takes into account how your organisation functions, what it rewards, and what it values. Effective leadership development sets the stage for organisational success by:

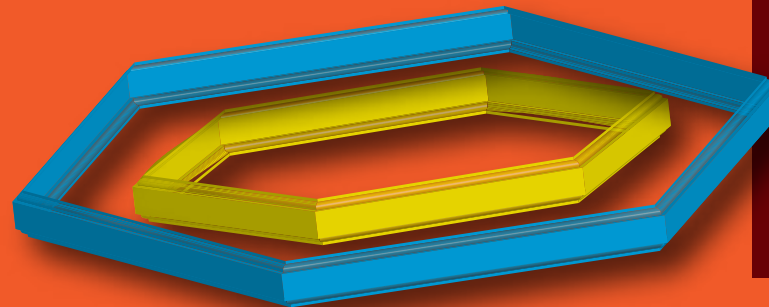
- Helping employees with a “leadership perspective” identify professional goals and develop a plan to attain those goals.
- Helping employees increase their skill sets and marketability through investment by their organisation. Developed employees are happy employees. Therefore, employee investment acts as a powerful retention tool.
- By helping managers manage more effectively through succession planning, training the next generation of organisational leaders, and partnership with their employees, i.e. Employee Engagement.

### Aims:

- Review classic examples of Leadership failures - the disastrous factor and cost implications.
- Creating Leadership in Action - Situational Leadership/Black Belt.
- Creating an organization that instills high energy, enthusiasm and edge.
- Moving employees from current mode to Business Partners.
- Dealing with confrontation, choosing a conflict resolution approach via Team Leadership.
- Leadership Team Challenge, Empowerment and Effective Decision Making skills.

### Target Participants:

Those in Leadership, Managerial and Supervisory positions



## 2-Day Workshop Structure:

### Module 1 The Right Mentality Overview

- Turn your dreams into reality
- Managing changes
- Group review of Leadership that failed (Leadership model/Influence factor)
- Leadership strategy

### Module 2 Leadership Application

- Leadership ‘BE, KNOW, DO’
- Leader roles Speed Simplicity Error minimisation, Self-confidence
- Leadership in practice (What motivates employees: practical applications)
- Leadership: Managing the Y-Generation

### Module 3 Leadership Transformation

- Moving from Traditional Leadership to Team Leadership transformation
- Practices and commitment of Leadership
- Forward moving as Manager to Business Leader

### Module 4 Benchmarking Leadership in Action (What To Do)

- Entrepreneurial leader
- Leadership & Empowerment
- Moving forward (effective follow up)
- Critical Leadership role in decision making